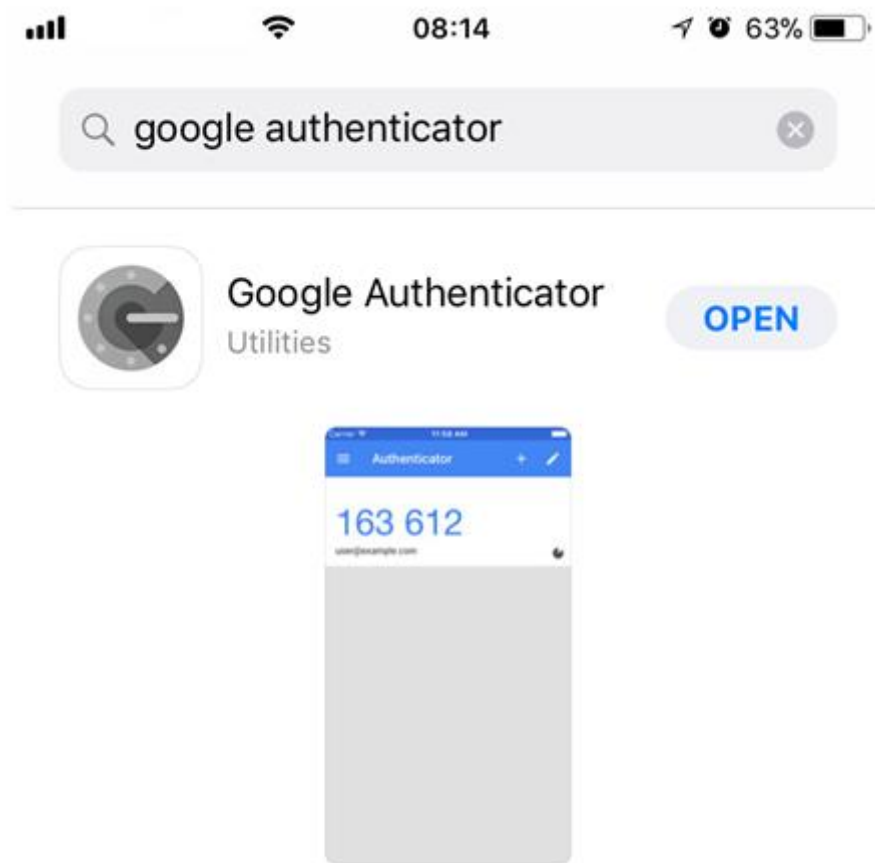**Step 1: Download Application For Apple and Android/Windows Devices**
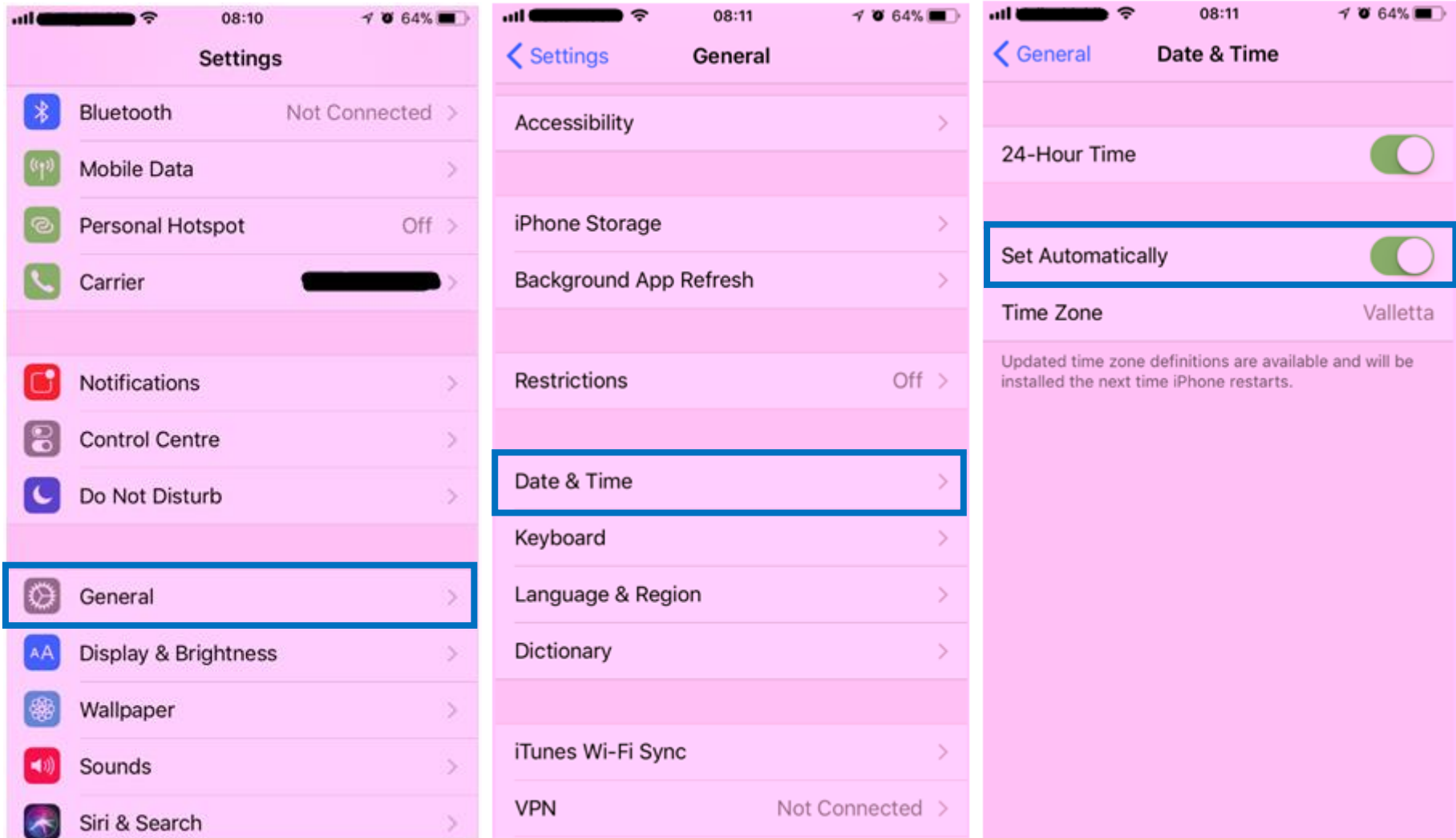
Download the application "Google Authenticator" from the App Store/Play Store.
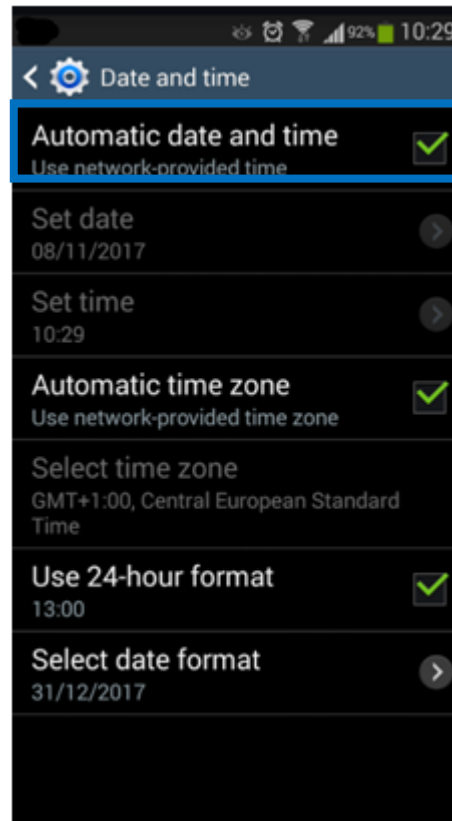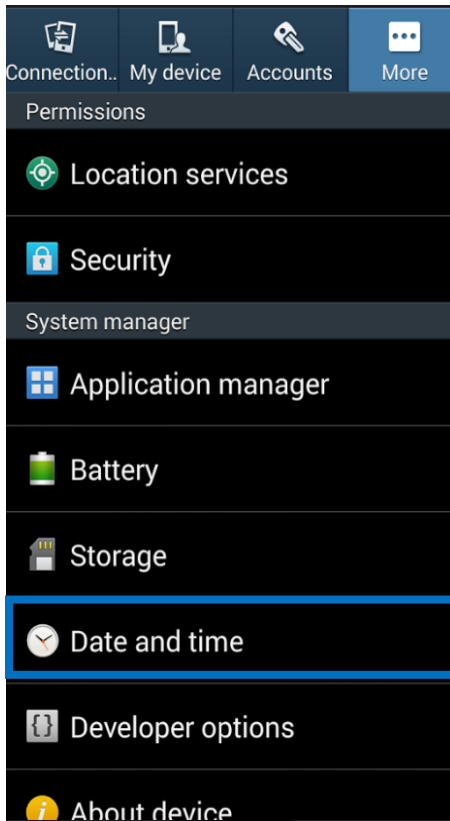
Step 2: Set Automatic Date and Time

For Apple devices, once the application is downloaded, on your mobile go to Settings => General => Date & Time => Set Date & Time Automatically.
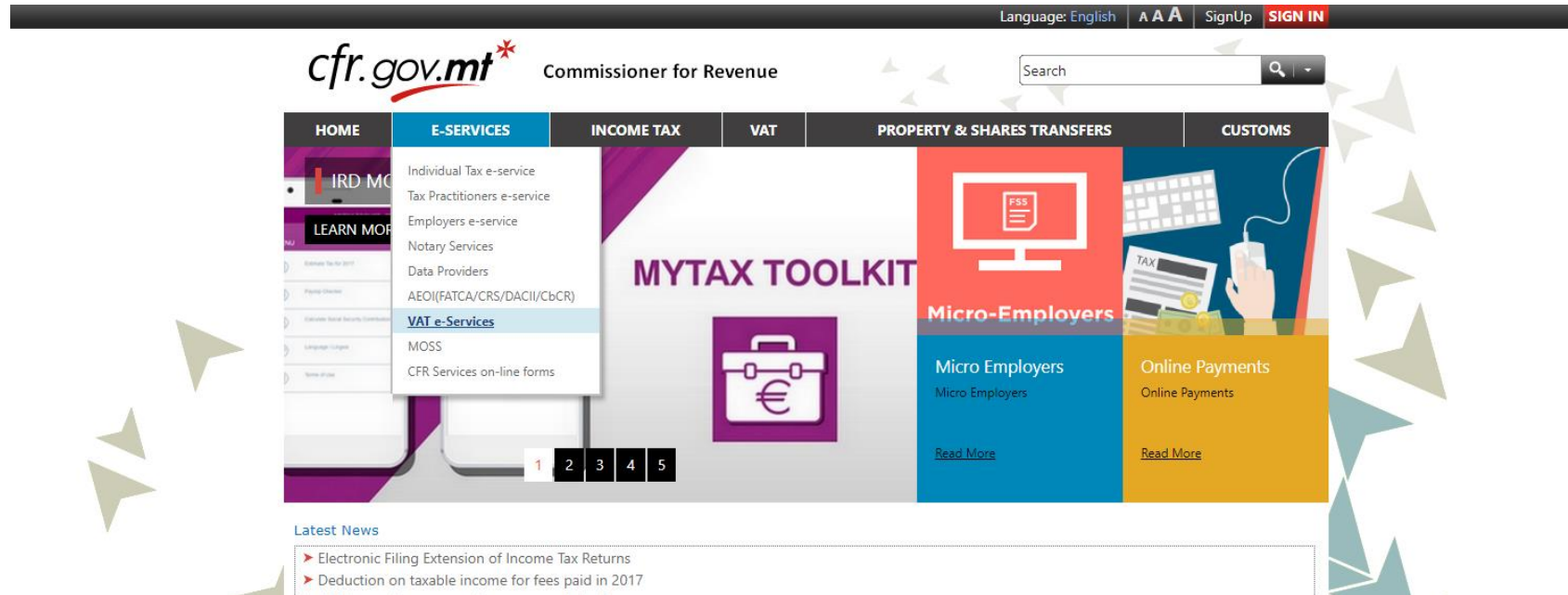
For Android/Windows devices, once the application is downloaded, on your mobile go to Settings => More => Date and Time => Set Date & Time Automatically.
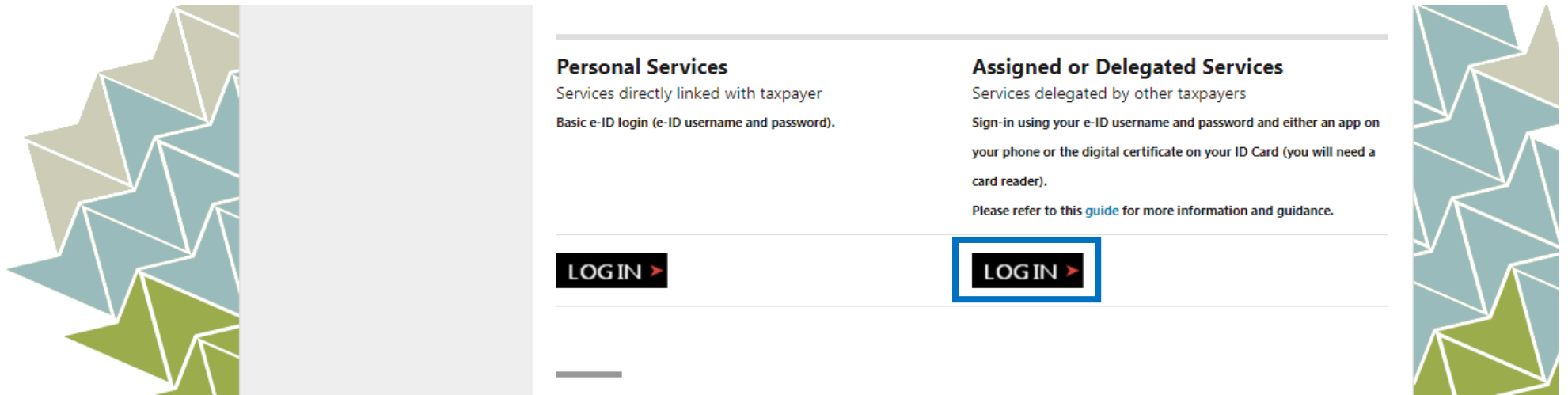
Step 4:

Visit the CFR website on cfr.gov.mt and from the E-Services menu choose the VAT e-Services option.

Step 5:

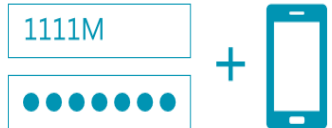Click on the LOG IN button under Assigned or Delegated Services.

Personal Services
Services directly linked with taxpayer

Basic e-ID login (e-ID username and password).

LOG IN ▶

Assigned or Delegated Services
Services delegated by other taxpayers

Sign-in using your e-ID username and password and either an app on your phone or the digital certificate on your ID Card (you will need a card reader).

Please refer to this guide for more information and guidance.

LOG IN ▶

Step 6:

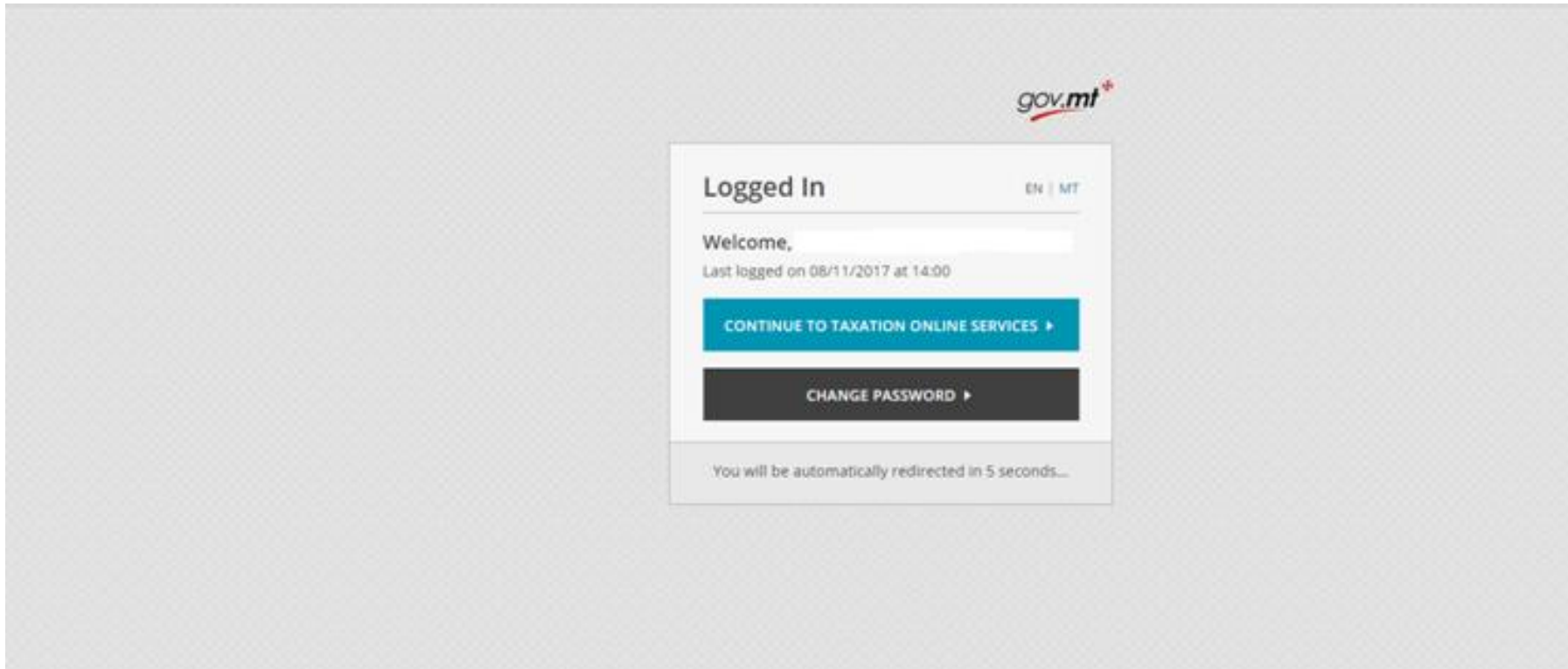Select e-ID and Authentication Code option to log in.

Step 7:

Sign in using the e-ID username and password.
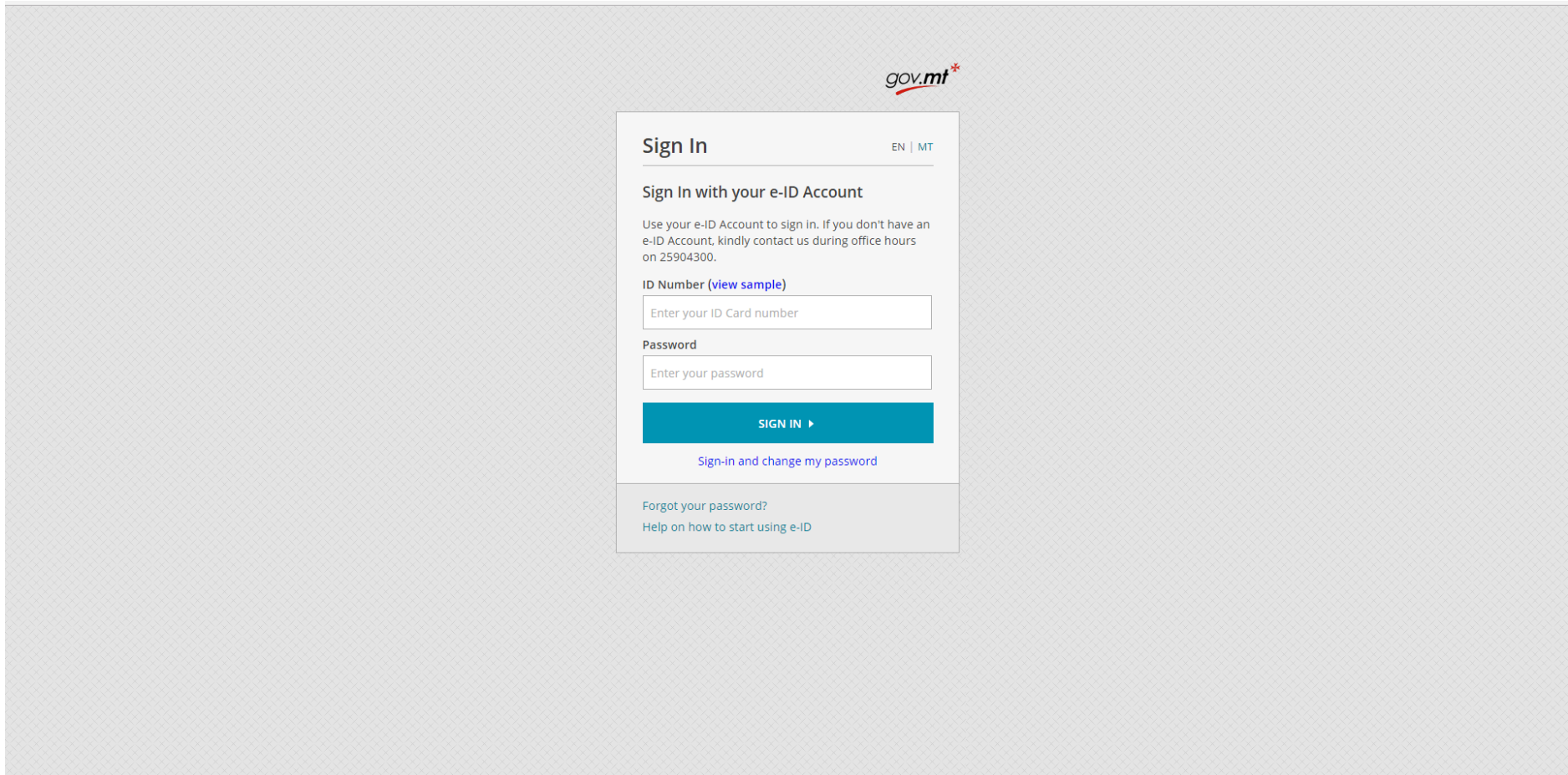
Step 8:

Click on Continue to Taxation Online Services.

Step 9:

Click on Got it.

Step 10:

Open the Google Authenticator application from your mobile device and click on Begin Setup and then on Scan Barcode.
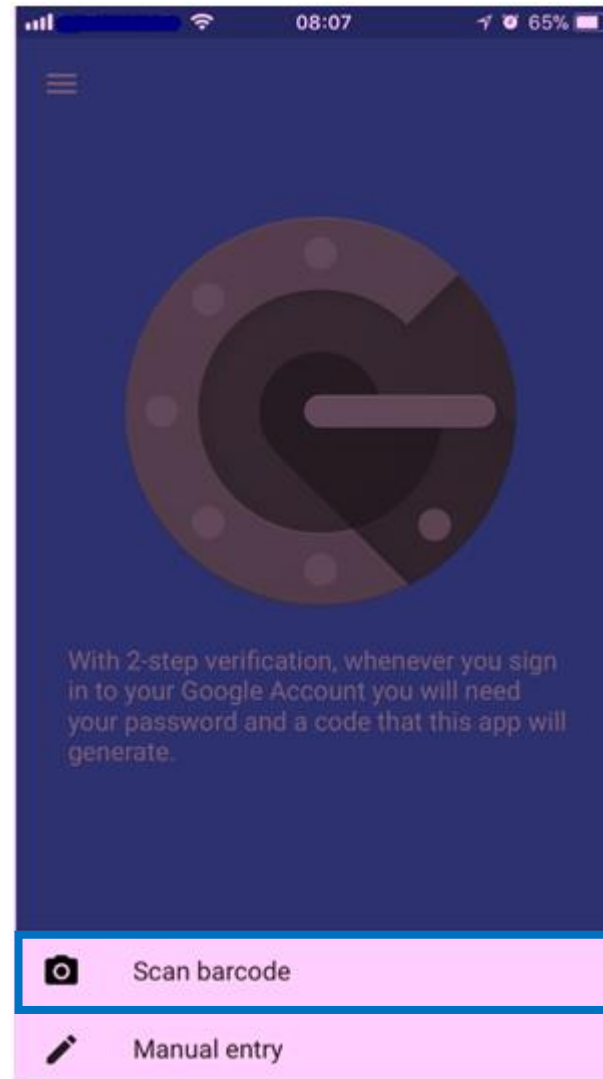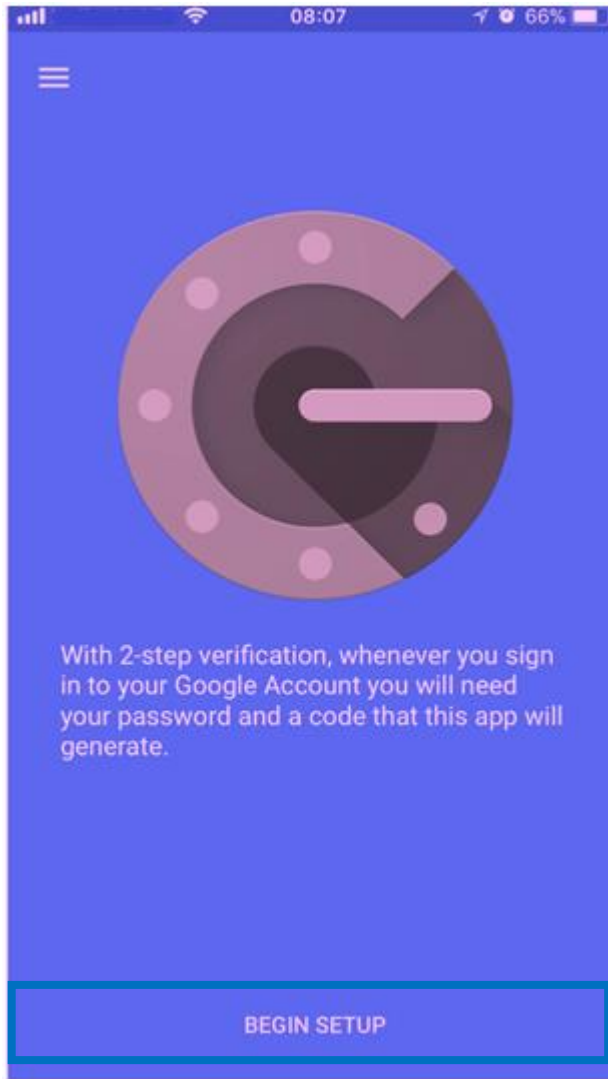
Step 11:

Scan the barcode displayed on your screen using the mobile device.
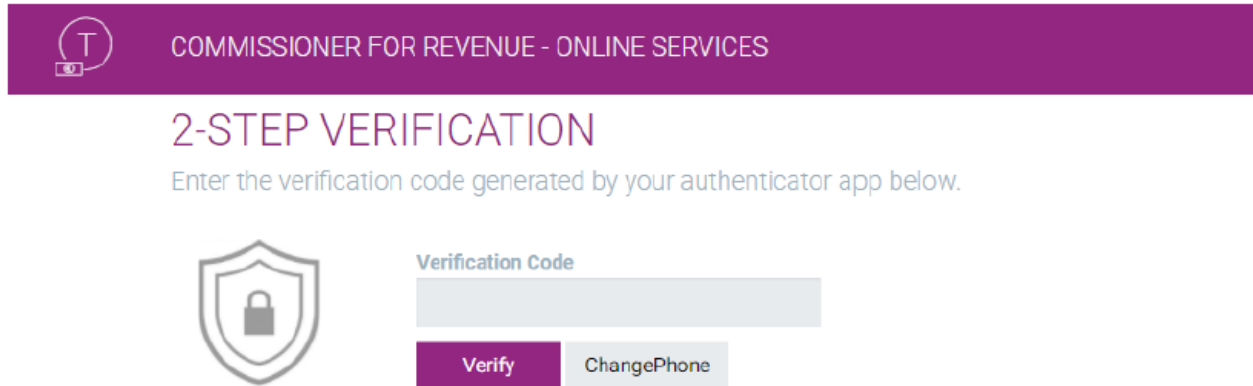
Step 12:

Enter the 6 digit code from the mobile device in the Verification Code text box. Click on Verify to proceed to the VAT online services.
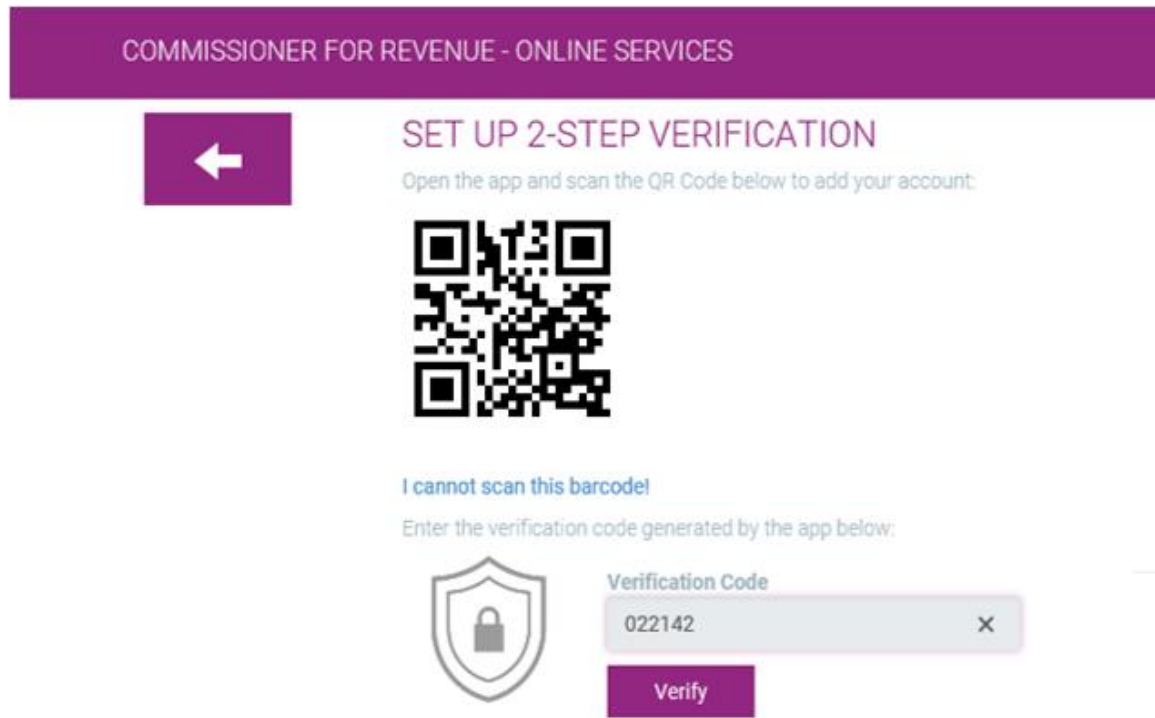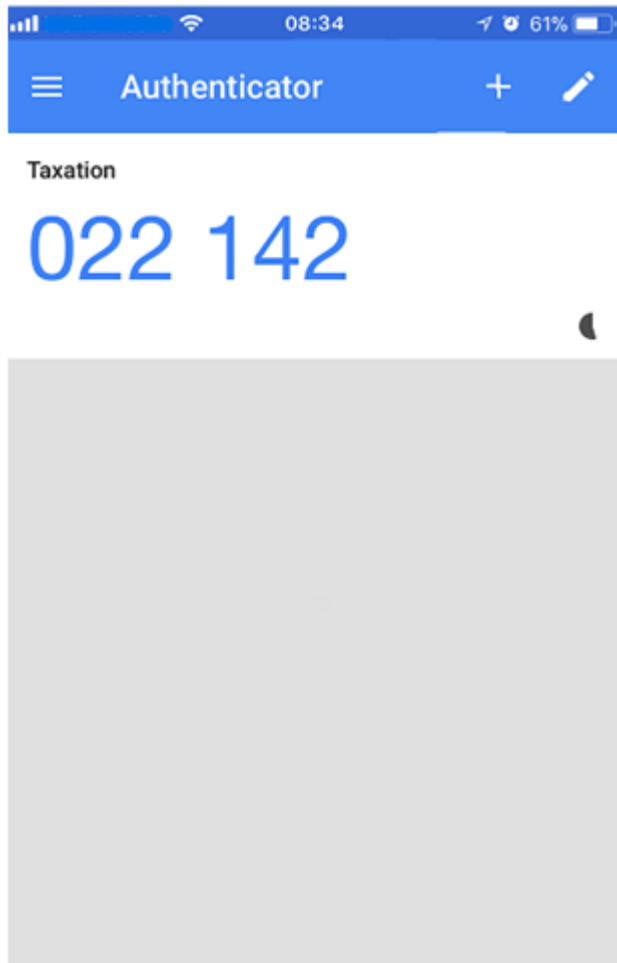
This is a one time process. For future authentication you will be prompted with the below screen to enter the verification code generated by the mobile application. Click on Verify to access the VAT online services.

For further information

Kindly contact us on 153 or send an e-mail on servizz@gov.mt